



Keld Knowle Farm Holidays

Booking Terms & Conditions

Deposit - £20 non-refundable deposit for campsite, £60 non-refundable deposit for holiday homes at time of booking or payment in full if the holiday is due to start within 7 days

Payment – Outstanding balances are payable 10 days prior to your holiday start date. You will receive a balance payment reminder 2 days before your balance due date. Your balance can be paid by following the link in your reminder e-mail.

Cancellations – Touring caravans - You may cancel or amend your holiday up to 7 days prior to your arrival and receive a full refund or amended site fees. Holiday homes – you may cancel or amend your holiday 4 weeks prior to your arrival and receive a full refund or amended fees. All deposits are non refundable.

Cancellation by us / Government closure – We will offer you alternative dates or a full refund of all monies paid, including deposits.

Early departure – If you choose to finish your holiday early there will be no refunds for whatever the reason.

Site Rules – We expect all our visitors to show RESPECT, we invite you onto our farm and we ask you to respect us, our home and our other visitors.

Dogs must be kept on leads, we do not accept breeds/cross breeds listed in the dangerous dogs act.

Farms are exciting but dangerous work places, your children are your responsibility, you must accompany them outside of the caravan park. Be calm and quiet near livestock. Wash hands after being near livestock or livestock housing. Do not enter any sheds or fields with livestock in.

We do not accept sex offenders on our site.

The management reserves the right to deny access or terminate the stay of those guests who do not obey the above rules or whose behaviour is deemed unsuitable. No refunds will be offered.

Arrival information – Please come to the house and knock/shout or Tel. 01751 472820 or 0793 222 0843. We will then show you to your pitch. Arrivals times: touring caravans 1-5pm, holiday homes 4-6pm. Departure times: touring caravans 11am, holiday homes 10am.

Directions: Do not use the post code for your sat nav, the farm name may work.

From Pickering: We are exactly three miles from the round about in Pickering on the LEFT side of the A170 heading towards Helmsley

From Helmsley: We are four miles from the round about at Kirkbymoorside, on the RIGHT side of the A170

Please note Sutton Bank on the A170 near Thirsk is unsuitable for caravans.

Data Protection - All the information taken at the time of booking is collected for the purpose of processing your booking. As part of our ongoing monitoring and to help us improve the services we provide, we may disclose your data to CampStead Ltd who may contact you inviting you to complete a questionnaire regarding your stay at our park.